

T A Shepherdson

Greenacres Care Home

Inspection report

17-19 Grimsby Road
Caistor
Market Rasen
Lincolnshire
LN7 6QY

Tel: 01472851989

Website: www.greenacrescarehome.org.uk

Date of inspection visit:
11 December 2020

Date of publication:
07 January 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Greenacres is a residential care home which can provide accommodation and personal care for up to 16 people. At the time of the inspection 12 people were living in the home.

We found the following examples of good practice.

- Infection control policies had been updated to reflect current national guidance. Information and guidance on infection control measures in place were available for staff and people who lived at Greenacres. Additional signage was displayed with information and guidance on COVID-19 restrictions for visitors.
- Staff had received training about good practice for infection prevention and control, including how to don and doff personal protective equipment (PPE) safely.
- A room had been isolated and allocated for staff to use when entering and leaving the building. Staff used the room to change in and out of their uniform and don their PPE when starting a shift.
- There were sufficient PPE supplies in place including masks, visors, gloves, aprons and hand sanitiser to ensure safe infection prevention and control practices were undertaken. There were sufficient hand washing facilities and PPE stations were situated throughout the service. Staff had access to PPE and were observed wearing this in line with national guidance.
- The provider had ensured people were admitted into the service safely following government guidelines during the COVID-19 pandemic. The provider put in place risk assessments which clearly identified people at high risk of COVID-19 infection and the measures in place to support them. This meant staff had clear guidance on how to support people during the COVID-19 pandemic.
- A recent outbreak of COVID-19 at the service had been managed well and the plans in place to support people had been utilised safely. People were supported to isolate in their rooms.
- The service followed the current guidelines for care home testing; an enhanced testing regime was implemented during the outbreak. This was to ensure if people or staff had contracted COVID-19, measures were put in place in a timely way.
- People were supported to keep in touch with their relatives and friends through telephone and video calls. The provider had also built a visiting pod with screening to minimise the risk of spreading infection and to enable people to continue to receive their visitors in a comfortable and safe way.
- Since the outbreak the provider had maintained a no visiting policy with an exception for people who were nearing the end of their life. The provider kept their visiting policy under review to ensure they supported people to keep safe.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Greenacres Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.