

HICA

Overton House - Care Home

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Overton House is a care home providing personal care and accommodation for up to 40 older people, some of whom live with dementia. At the time of the inspection 38 people lived at the care home.

We found the following examples of good practice.

Visits were facilitated in line with current guidance with screening and testing completed upon entry to the home. Visitors had access to appropriate Personal Protective Equipment (PPE).

The service was transparent in sharing information with people and their families keeping them updated with any changes and expectations regarding government guidance and the COVID-19 pandemic.

The home was clean and well ventilated with social distancing being promoted when possible.

All staff and people living at the service received regular COVID-19 testing. Appropriate processes were in place and followed should anyone display symptoms of COVID-19.

Staff wore PPE to minimise the risk of COVID-19 infection transmission. Training was provided which included donning and doffing PPE and infection control.

The provider had an up to date infection prevention and control policy and any changes to this policy or government guidance was cascaded to the team.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3rd February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Cleaning records were in place however these did not always record the cleaning tasks effectively. The Compliance Manager began to address this while on site. We have also signposted the provider to resources to develop their approach.
- We were somewhat assured that the provider was using PPE effectively and safely. Additional donning and doffing stations would ensure staff have access to appropriate PPE and promote correct donning and doffing practices. We have also signposted the provider to resources to develop their approach.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.