

Mawbey Group Practice

Inspection report

Mawbey Brough Health Centre
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at Mawbey Group Practice on 2 September 2019 as part of our inspection programme.

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the key questions of safe, effective and well led. At the last inspection the practice was rated as good overall, and in all of the key questions and population groups.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Improve the detail in meeting minutes in order that relevant decisions and learning from incidents are clearly documented.
- Record actions taken where notifications and alerts from third party organisations have been received.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

People with long-term conditions

Good



People experiencing poor mental health (including people with dementia)

Good



Our inspection team

Our inspection team was led by a CQC lead inspector.
The team also included a GP specialist advisor.

Background to Mawbey Group Practice

Mawbey Group Practice provides GP services to approximately 10,000 patients in Lambeth from a single location. The practice has a Personal Medical Services (PMS) contract.

The practice has a higher than average population of those of working age. The practice is in the third most deprived decile in England. The practice list is relatively diverse and there are patients from a variety of ethnic populations registered at the practice, and many users of services do not speak English as a first language. The practice provides care to two local residential homes for patients with high complexity conditions such as dementia.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning and treatment of disease, disorder or injury.

The practice is located in a building which is owned by a local secondary care Foundation Trust. The building was not initially designed for use as a GP practice, but has been extensively renovated to ensure that it was suitable for providing clinical care. All of the consulting rooms and offices in the practice are on the ground floor, and there is level access for all patients.

There are four partners who share management responsibilities at the service. The practice employs a further three salaried and locum GPs. There is also a practice nurse and a pharmacist. The non-clinical team includes one of the partners who is managing partner of the practice, a practice manager, and six other administrative and reception staff.