

Newland Hurst Limited

Newland Hurst

Inspection report

Newland Lane
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20 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Newland Hurst is a residential care home that provides accommodation and personal care for up to 16 people with learning disabilities or autistic spectrum disorder. There were 16 people living at Newland Hurst at the time of the inspection.

Newland Hurst ensured current government guidelines in relation to COVID-19 were being followed by staff and visitors to reduce the risk of infection to people living at the home. This included comprehensive checks for visitors on arrival.

Newland Hurst had spacious communal areas both indoors and outdoors which helped facilitate social distancing. There was designated areas for residents to meet with their visitors.

Newland Hurst engaged with their residents to help them comply with measures to minimise the risk of infection to themselves and others. This included regular testing, the use of personal protective equipment and vaccination.

Effective use of the premises was made to ensure residents did not miss out on activities when they were unable to attend their usual events outside the home due to lockdown restrictions and isolation.

We signposted the provider to information relating to putting on and taking off personal protective equipment.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Newland Hurst

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. At the time of this inspection the service was experiencing their first COVID-19 outbreak. Personal protective equipment (PPE) was stored and put on in the residents room due to other residents removing the PPE when kept outside the room. To reduce the risk of spreading infection PPE should be put on before entering the room. We have signposted the provider to resources to develop their approach.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

