

Mr & Mrs J Elliott

Park House Rest Home

Inspection report

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10 March 2021

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26 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Park House Rest Home is a care home providing care for older people. The home is set over two floors and situated in its own grounds. Park House Rest Home accommodates up to 18 people. At the time of our inspection 13 people were using the service.

We found the following examples of good practice.

A variety of systems and processes were utilised to ensure people were supported to remain in contact with their loved ones. This included electronic virtual calls when loved ones were in hospital.

There was a visitor pod in the garden which helped to support visits by loved ones during lockdown.

Adjustments to the environment included the installation of hand washing facilities at the entrance to the home. This helped to ensure contractors and visiting professionals followed good infection prevention and control practice prior to entering the building.

The home had enough supplies of appropriate PPE which was stored hygienically. Alcohol gel stations were accessible around the home.

People were protected from the risks of cross infection. Staff followed national guidance about putting on, taking off and disposing of PPE safely.

All staff, including catering and housekeeping staff had completed training to manage outbreaks of Coronavirus and the appropriate use of PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Park House Rest Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy and associated procedures were up to date.