

FitzRoy Support The Coppice

Inspection report

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11 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Coppice provides care and accommodation to people living with a learning disability. The service is registered with CQC to accommodate a maximum of seven people and at the time of this inspection six people used the service.

We found the following examples of good practice.

- All staff had received training in donning and doffing procedures associated with personal protective equipment (PPE). This was followed-up with observed practice by a member of the management team to ensure competency.
- Staff had completed a series of 'role play' exercises with people who used the service to run through the use of PPE and why this would be worn by staff. Evidence demonstrated this had been done in a light hearted and humorous way which people responded well to.
- The provider had introduced a new Covid-19 online App for staff to use on a daily basis. This tracked and recorded new and suspected cases, and provided a robust framework for staff to request PPE and share Covid-19 related information between services.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

The Coppice

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on Tuesday 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.