

Future Home Care Ltd

Bilton Grange Road

Inspection report

55 Bilton Grange Road
Birmingham
West Midlands
B26 2JU

Tel: 01217836936

Website: www.lifeways.co.uk/future-home-care

Date of inspection visit:
08 April 2021

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22 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bilton Grange Road is a care home providing accommodation and personal care for one person. At the time of the inspection one person was living there.

We found the following examples of good practice.

- On arrival at the home, visitors were screened for symptoms of Covid-19.
- The service manager was aware of recently updated government guidance on the easing of restrictions and systems were in place to support the person safely.
- There was clear signage within the home to prompt with handwashing and correct personal protective equipment (PPE) use.
- There was a contingency plan in place to support the person in the event of an outbreak of COVID-19 in the local area.
- Staff and people were in receipt of regular COVID-19 testing and any staff displaying symptoms were asked to isolate at home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below

Inspected but not rated

Bilton Grange Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 08 April 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The property is owned by an independent landlord and a range of issues had been identified for repair to the environment. For example, repairing gaps in the flooring, wall tiling and fittings in the bathroom and kitchen area to ensure effective cleaning of surfaces could be completed. The repairs had been reported to the landlord and work had commenced but had ceased due to the second lockdown. The provider was in the process of making arrangements for the contractors to return to complete their work.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.