

Dodworth Practice

Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection at the Dodworth Practice on 21 March 2016. The overall rating for the practice was good. However, for the population group 'people with long-term conditions' was found to require improvement. The full comprehensive report on the Month Year inspection can be found by selecting the 'all reports' link for Dodworth Practice on our website at www.cqc.org.uk.

This inspection was a desk-based review carried out on 4 January 2017 to confirm that the practice had made the recommended improvements. This report only covers our findings of improvements in relation to the population group 'people with long-term conditions'.

Our key findings were as follows:

At our previous inspection on 21 March 2016, we rated the practice as requires improvement for the population group 'people with long-term conditions'. This was because the performance for diabetes (NHS quality and outcomes framework (QOF)) indicators at 63% was 21%

Summary of findings

below the CCG average and 26% below the national average. At this desk-based review, we found that the performance for diabetes indicators had improved. On the 3 January 2017, the NHS QOF indicators were 91.2%, which was 8% above the CCG average, and 1.4% above

the national average. In addition, the practice had trained a nurse to diploma level in the care of diabetes and two new GP partners had joined the practice that had specialist knowledge in diabetes.

Professor Steve Field CBE FRCP FFPH FRCGP

Chief Inspector of General Practice

Summary of findings

The six population groups and what we found

We always inspect the quality of care for these six population groups.

People with long term conditions

The provider had resolved the concerns identified at our inspection on 16 March 2016 which applied to this population group. The population group ratings have been updated to reflect this.

Good



Dodworth Practice

Detailed findings

Our inspection team

Our inspection team was led by:

A CQC Lead Inspector.

Background to Dodworth Practice

Dodworth Practice is situated within a purpose built surgery on the outskirts of Barnsley in the village of Dodworth. The building has a car park and disabled access. The practice provides care for 6,167 patients in the NHS Barnsley Clinical Commissioning Group (CCG) area. The practice catchment area has been identified as one of the sixth least deprived areas in England.

There are seven GPs, five male and two female. There is one female practice nurses, a health care assistant and a phlebotomist. They are supported by a practice manager and a team of administration and reception staff.

The practice is open between 8.30am and 6.00pm daily. Appointments with GPs and nurses are available between 8.30am and 11.30am and 2.00pm and 6.00pm. Longer appointments are available for those who need them and home visits and telephone consultations are available as required.

Out of hours services are accessed by calling the practice telephone number or NHS 111.

Why we carried out this inspection

We undertook a comprehensive inspection of Dodworth Practice on 21 March 2016 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. The practice was rated as requires improvement in the population group people with long term conditions. The full comprehensive report following the inspection on Month Year can be found by selecting the 'all reports' link for Dodworth on our website at www.cqc.org.uk.

We undertook a desk-based review of Dodworth Practice on 4 January 2017. This inspection was carried out to review in detail the actions taken by the practice to improve the quality of care for people with longterm conditions..

How we carried out this inspection

We carried out a desk-based focused inspection of the Dodworth Practice on the 4 January 2017. This involved reviewing the practice outcomes for the Quality and Outcomes framework data. :

Please note that when referring to information throughout this report, for example any reference to the Quality and Outcomes Framework data, this relates to the most recent information available to the CQC at that time.

Are services effective?

(for example, treatment is effective)

Our findings

At our previous inspection on 21 March 2016, we rated the practice as requires improvement for the population group people with longterm conditions. This was because the performance for diabetes (NHS quality and outcomes framework (QOF)) indicators at 63% was 21% below the CCG average and 26% below the national average. The practice used the information collected for the Quality and

Outcomes Framework (QOF) and performance against national screening programmes to monitor outcomes for patients. (QOF is a system intended to improve the quality of general practice and reward good practice).

At this desk-based review, we found that the performance for diabetes indicators had improved. On the 3 January 2017, the NHS QOF indicators were 91.2%, which was 6% above the CCG average, and 1.4% above the national average. In addition, the practice had trained a nurse to diploma level in the care of diabetes and two new GP partners had joined the practice that had specialist knowledge in diabetes.