

Wardour Group Limited

Britannia Lodge

Inspection report

1 Ailsa Road
Westcliff-on-Sea
Southend On Sea
Essex
SS0 8BJ

Tel: 01702432927

Date of inspection visit:
20 January 2021

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03 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Britannia Lodge is a care home registered to provide accommodation and personal care for up to 15 adults who may need support with their mental health. At the time of our inspection seven people were living at the service.

We found the following examples of good practice.

- The registered manager was following the government's guidance on whole home testing for people and staff. This included using rapid testing and weekly testing for staff.
- Staff had received training on working during the pandemic in relation to COVID-19 and had received training in the correct use of PPE.
- People were supported to isolate when required and the environment had been set up to encourage social distancing when people were able to meet in communal areas.
- Staff completed regular health screening on people to help identify any symptoms early.
- New admissions were assessed prior to admission and tested for COVID-19. On admission people were supported to isolate.
- The registered manager had spent funds available to support good infection prevention control practices. They had changed flooring to support easier cleaning and chairs had wipeable surfaces. They had purchased additional equipment to aid with cleaning such as a fogging machine which they used regularly to sterilise areas.
- At the time of the inspection, visits to the service had been halted due to the outbreak. However, the registered manager had provided a closed off area adjacent to the service which could be used by visitors when visiting recommences and they had processes in place for this to be facilitated safely.
- People's wellbeing was supported by video and telephone calls to relatives and staff continued to engage with people in activities of their choice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service had safe infection prevention control practices in place.

Inspected but not rated

Britannia Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□How well are people protected by the prevention and control of infection?http://crmlive/epublicsector_oui_enu/images/oui_icons/cqc-expand-icon.png

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.