

Glenhomes Care Home Limited

Glenhomes Care Home

Inspection report

9 Greenmount Lane
Bolton
Lancashire
BL1 5JF

Tel: 01204841988

Date of inspection visit:
17 March 2021

Date of publication:
09 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Glenhomes Care Home is a care home providing personal and nursing care for up to 21 people over two floors. At the time of the inspection, 18 people were living at the home.

We found the following examples of good practice.

The management team had worked closely with colleagues across health and social care, to ensure they were following the most up to date guidance. Staff wore and disposed of PPE appropriately and washed their hands regularly. However, we asked the provider to provide some refresher training around hand hygiene after observing staff not using hand sanitiser after adjusting their face masks.

The service had a robust cleaning schedule; the domestic team were organised and worked effectively to ensure the home was clean and tidy. Social distancing was promoted between staff wherever possible; however, social distancing wasn't promoted between residents in communal areas, so we have asked the provider to review this.

The service has robust checks in place for visitors on whether they had any COVID-19 symptoms or had tested positive. Guidance related to COVID-19 was visible on arrival at the home. Hand hygiene was promoted and visitors were asked to sign a disclaimer stating they had not been in contact with anyone who had been symptomatic or who had tested positive. The service had installed a visiting pod, away from the main building, which promoted cleanliness and safety for people and relatives.

Robust risk assessments were completed, making it clear how staff could reduce the risk of transmission of COVID-19. Where risks had been identified, measures to support staff had been recorded. Staff had received training in infection control and the correct use of PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Glenhomes Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to the local authority's infection control team, to review their IPC practices, specifically around social distancing between residents and hand hygiene.