

The Lakeside Surgery

Quality Report

Lakeside Road

Lymm

Cheshire

WA13 0QE

Tel: 01925 755050

Website: www.lakesidesurgery.co.uk

Date of inspection visit: 06/06/2016

Date of publication: 27/07/2016

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of this practice on 12 May 2015. Breaches of legal requirements were found. After the comprehensive inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to ensuring appropriate staff recruitment checks were carried out and to ensure a periodic assessment of the electrical installation of the building.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Lakeside Surgery on our website at www.cqc.org.uk

The findings of this review were as follows:

- The practice had addressed the issues identified during the previous inspection.
- The practice provided confirmation that a recruitment check had been carried out appropriately for one of the GPs.
- A check on the safety of the electrical installation had been carried out and a scheduled date was in place to have remedial work carried out.

Professor Steve Field (CBE FRCP FFPH FRCGP)

Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The provider had addressed the issues identified during the previous inspection.

- Improvements had been made to the recruitment procedures for clinical staff. The provider confirmed that a Disclosure and Barring Service check had been had been carried out for one of the GPs.
- An assessment of the safety of the electrical installation of the building had been carried out. A date was scheduled to ensure remedial work was carried out in response to the findings of this.

Good



The Lakeside Surgery

Detailed findings

Our inspection team

Our inspection team was led by:

The inspection was carried out by a lead inspector.

Background to The Lakeside Surgery

We previously undertook a comprehensive inspection on 12 May 2015. We rated the service as good overall but as 'requires improvement' for providing safe services. We issued two Requirement Notices as a result of our findings and we requested an action plan from the provider as to how they intended to address the shortfalls.

The Lakeside Surgery is located in Lymm, Cheshire. The practice was established on the present site in 1974. There are approximately 10,500 patients on the practice list and the majority of patients are of white British background. The Lakeside Surgery operates a branch practice known as The Quays Grappenhall Surgery.

The practice has two male and one female GP partners in addition there is one female salaried GP. There are two practice nurses, reception and administration staff including a practice manager. The practice is open 8am to 6:30pm Monday to Friday. The practice offers an extended hours service for those patients who cannot attend during normal working hours every Thursday until 8:30pm.

Patients requiring a GP outside of normal working hours are advised to contact the surgery and they are then directed to contact the local 111 service to triage their symptoms and be forwarded to an external out of hours service (provided by Bridgewater Community Trust).

The practice has a General Medical Services (GMS) contract and also offers enhanced services for example; childhood and travel immunisations and vaccinations and avoidance of unplanned hospital admissions schemes.

Why we carried out this inspection

We completed a desk based focused inspection of The Lakeside Surgery on 6 June 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 12 May 2015 had been made.

How we carried out this inspection

The inspector;

- Completed a review of information forwarded by the provider upon request.
- Spoke with the practice manager.

Are services safe?

Our findings

At the previous inspection we found that the majority of permanent staff working at the practice had received a Disclosure and Barring Service (DBS) check to ensure they were suitable to carry out their role. However, a salaried GP had been appointed without the necessary recruitment and safety checks having been carried out. For example a DBS check had not been carried out and there was no evidence that references had been sought. Following the inspection visit the practice manager confirmed that references had been sought and this documentation had been placed in the staff file to confirm this. The practice manager also confirmed that a DBS check had been requested for the salaried GP.

During this focused inspection the provider sent us confirmation that the DBS check had been received.

At the time of the previous inspection the practice was not able to confirm that a periodic inspection and testing of the electrical wiring of the building by a registered electrician had taken place in the last five years.

During this focused inspection the provider confirmed that an assessment of the safety of the electrical installation of the building had been carried out on 5 September 2015. A date was scheduled to ensure remedial work was carried out in response to the findings of this.