

Avery Homes Wellingborough Limited

Duke's Court Care Home

Inspection report

159 Northampton Road
Wellingborough
Northamptonshire
NN8 3PN

Tel: 01933445690

Website: www.averyhealthcare.co.uk/care-homes/northamptonshire/wellingborough/dukes-court

Date of inspection visit:
02 February 2021

Date of publication:
16 February 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Dukes Court Care Home is a residential care home, providing nursing or personal care to up to 60 people. At the time of the inspection 54 people were living at the service.

We found the following examples of good practice.

- The service was very clean, tidy and well maintained. Regular and thorough cleaning took place throughout the service including touchpoint areas.
- Procedures were in place to facilitate contact between people and their families. A purpose-built garden room had been built to facilitate safe visits from relatives when visiting was allowed to take place.
- Processes in place for any visitors were clear, and included a temperature check, hand sanitizing station, and appropriate PPE offered for use.
- Suitable arrangements were in place to ensure that anyone moving in to the service, did so safely. This included a negative Covid 19 test before moving in, and isolating for a 14-day period within the service.
- Staff had access to sufficient supplies of personal protective equipment (PPE) including masks, gloves, aprons and hand sanitiser. The registered manager had been proactive in ensuring stock levels remained good for the staff. We observed staff using PPE correctly throughout the service.
- Staff followed guidelines with the donning and doffing of PPE, and had an area within the service where this could be done safely.
- Regular testing was completed for staff and people living at the service. This meant prompt action could be taken should anyone test positive for COVID-19.
- Regular checks and audits around infection control were completed to ensure the registered manager had oversight on the service, and could address any issues promptly if found.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Duke's Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.