

Roop Cottage Nursing and Residential Home

Roop Cottage Nursing and Residential Home

Inspection report

Wakefield Road
Fitzwilliam
Pontefract
West Yorkshire
WF9 5AN

Tel: 01977610918

Date of inspection visit:
13 January 2021

Date of publication:
02 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Roop Cottage Nursing and Residential Home is a residential care home providing personal and nursing care to 26 people at the time of the inspection. The service can support up to 35 people. The accommodation is over two floors, with communal lounge and dining areas on both floors, and there is a passenger lift.

People's experience of using this service and what we found

The environment of the home was safe. Appropriate checks and were undertaken to ensure the home was safe. Equipment was serviced regularly. There were good policies and procedures to support robust infection prevention and control. Staff adhered to these processes and the registered manager undertook frequent checks on compliance.

People were supported to have maximum choice and control of their lives and staff supported them in the least restrictive way possible and in their best interests; the policies and systems in the service supported this practice.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

The last rating for this service was good (published 8 August 2017).

Why we inspected

We undertook this targeted inspection to check on a specific concern we had about the fabric and maintenance of the building, in particular the deterioration of the premises. The overall rating for the service has not changed following this targeted inspection and remains good.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

We found no evidence during this inspection that people were at risk of harm from these concerns. Please see the safe section of this full report. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for Roop Cottage Nursing and Residential Home on our website at www.cqc.org.uk

We looked at infection prevention and control measures under the Safe key question. We look at this in all care home inspections even if no concerns or risks have been identified. This is to provide assurance that the service can respond to coronavirus and other infection outbreaks effectively.

Follow up

We will continue to monitor information we receive about the service until we return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question requires improvement. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

Inspected but not rated

Roop Cottage Nursing and Residential Home

Detailed findings

Background to this inspection

The inspection

This was a targeted inspection to check on a specific concern we had about the fabric and maintenance of the building, in particular the deterioration of the premises.

Inspection team

A specialist advisor visited the service on 23 November 2020. An inspector visited the service on 13 January 2021.

Service and service type

Roop Cottage Nursing and Residential Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager registered with the Care Quality Commission. This means they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

Notice of inspection

We gave the service 24 hours' notice of the inspection.

What we did before the inspection

We reviewed information we had received about the service since the last inspection. We sought feedback from the local authority and professionals who work with the service. The provider was not asked to complete a provider information return prior to this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We took this into account when we inspected the service and made the judgements in this report. We used all of this information to plan our inspection.

During the inspection

We spoke with the registered manager. We looked at records relating to infection prevention and control (IPC). We looked at checks the registered manager undertook to ensure correct IPC processes were followed. We looked at records and checks relating to the environment.

After the inspection

We continued to seek clarification from the provider to validate evidence found.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At the last inspection this key question was rated as requires improvement. We have not changed the rating of this key question, as we have only looked at the part of the key question we had specific concerns about.

The purpose of this inspection was to check a specific concern we had about the fabric of the building and its deterioration. We will assess all of the key question at the next comprehensive inspection of the service.

Assessing risk, safety monitoring and management

- Risks were assessed, monitored and managed.
- The registered manager had a clear programme of checks to ensure risks relating to the safety of the premises were identified and action taken. There was a clear audit trail of identified concerns and actions.
- Equipment was regularly serviced and maintained.
- During our first visit the specialist advisor identified some external areas in need of refurbishment; these had been completed by our second visit.

Preventing and controlling infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.