

Northgate Healthcare Limited

# Meadowfields Care Home

## Inspection report

Pasturefields  
Great Haywood  
Stafford  
Staffordshire  
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Date of inspection visit:  
09 December 2020

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13 January 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Meadowfields Care Home provides accommodation and personal care up to 65 people across two floors. There are three separate wings, each of which has adapted facilities. At the time of the inspection the service supported 52 people, some of whom were living with dementia.

We found the following examples of good practice.

- A visiting policy and procedure was in place which had been shared with relatives. A 'visiting hub' had been implemented within the lounge area of the home with a clear screen and intercom in place. This meant people were protected when they had visits from relatives.
- When visits had been restricted other methods of communication were used to ensure people continued to have contact with their loved ones such as, video/telephone calls and letter writing. The registered manager kept in regular contact with relatives to provide updates on their relatives' wellbeing.
- People continued to be supported with activities to maintain their emotional wellbeing. During the summer a drive through cinema event was arranged which allowed relatives to be involved whilst remaining at a safe distance in their vehicles.
- The environment was well maintained and clean. Additional cleaning had been implemented to lower the risk of cross transmission.
- The registered manager had carried out a 'trial isolation' to assess how this affected people, ensuring lessons were learnt. This helped to ensure isolation and cohorting of staff to specific areas ran smoothly during an outbreak.
- Staff were supported by the registered manager during periods of anxiety and staff had been signposted to external wellbeing services.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Meadowfields Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 09 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.