

# Care UK Community Partnerships Ltd

# Ladybrook Manor

## Inspection report

1 Dairyground Road  
Bramhall  
Stockport  
Greater Manchester  
SK7 2HW

Tel: 01614402200

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19 January 2022

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## Ratings

|                                 |                         |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

|                      |                                |
|----------------------|--------------------------------|
| Is the service safe? | <b>Inspected but not rated</b> |
|----------------------|--------------------------------|

# Summary of findings

## Overall summary

Ladybrook Manor provides personal and nursing care and accommodation for up to 98 older people. Ladybrook Manor is a 'care home'.

The service, which is known as a 'community', is divided into two separate neighbourhoods, the 'assisted living' neighbourhood and the 'reminiscence' neighbourhood. The assisted living neighbourhood provides nursing and residential care for up to 72 older people. The reminiscence neighbourhood provides residential care and support for up to 26 older people living with dementia.

The purpose built community is located in Bramhall Stockport. Accommodation is provided over three floors and some accommodation provides single studio suites that can be shared by up to two people. At the time of our inspection the studio suites were all single occupancy.

Reminiscence rooms have a similar layout to those in assisted living and are situated on the ground floor. All bedrooms are single rooms with en-suite facilities and extensive car parking adjoins the building.

The home has recently come under the management of Care UK Community Partnerships Ltd and changed its name to Ladybrook Manor, it was previously known as Sunrise of Bramhall.

At the time of our inspection 67 people lived in the home.

We found the following examples of good practice.

All areas of the home were visibly clean, tidy and odour free. There was signage throughout the building informing staff, residents and visitors of requirements in relation to COVID-19, how to wear personal protective equipment and maintain social distancing.

We saw staff used appropriate personal protective equipment correctly. In the reminiscence neighbourhood staff wore visors, this is above the requirements of government guidance. This was because some residents living with dementia may leave their rooms when isolating due to a positive COVID-19 test. The home had ensured additional staff were on duty in this neighbourhood to support residents to close doors, remain in their room and to carry out one to one activities with residents.

Following an outbreak of COVID-19 the manager conducted a root cause analysis investigation to find the reasons for the outbreak and take appropriate action. The quality manager from the management group visited the home weekly to conduct quality control visits and provide additional support.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ladybrook Manor

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.