

HC-One Limited

Ascot Lodge Nursing Home

Inspection report

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Date of inspection visit:
27 January 2022

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14 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Ascot Lodge Nursing home is a residential care home providing both nursing and personal care for older people, including people living with dementia. At the time of the inspection there were 38 people living in the service.

We found the following examples of good practice.

The premises were clean. Staff completed enhanced cleaning of frequently touched surfaces.

Staff had received training about how to keep people safe from the risk of infection and how to use Personal Protective Equipment (PPE) correctly. The provider ensured there was always enough PPE available for staff. We observed staff wearing appropriate PPE in the correct way.

Tests for COVID-19 were being carried out in line with government guidance, by both staff and people living in the home.

The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

The home had a suitable system in place to support relatives and friends to visit people living in the home during the COVID-19 pandemic. Government guidance was being followed and the registered manager told us there were several nominated 'essential care givers' who were still visiting people throughout the recent COVID outbreak. Visits were pre-booked to ensure they were staggered and the number of visitors to the home was always manageable. Visitors were required to complete a COVID-19 test prior to entering the home and wore PPE during their visit.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ascot Lodge Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.