

Titleworth Neuro Limited

Rowland House Care Home

Inspection report

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17 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Rowland House Care Home is an assisted living facility registered to provide care, support and accommodation for up to seven people. People living at Rowland House Care Home may have an acquired brain injury, Huntington's Disease or other neurological health conditions. At the time of our visit there were seven people living at the home.

The registered manager had a pre-booking system for visits to take place. Visitors could come as often as they liked providing the visit was booked. To limit contact with people and staff, the room had external access and furniture was spaced to promote social distancing. The registered manager told us she'd had positive feedback from relatives stating they felt safe when visiting.

Staff were aware of people's risks in relation to social distancing during visits with their relatives. If people were unable to socially distance, the registered manager provided personal protective equipment (PPE) for the relative to wear. This included a protective gown and visor to keep the person safe.

People were supported by staff to go out and use the local shops. Staff supported people to wear a facemask as per government guidelines and follow the safe visiting procedure on their return.

To reduce the risk of exposure to COVID-19, people were encouraged by staff to shield in their room if they were assessed as clinically vulnerable.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rowland House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 17 November 2020 and was announced.

Is the service safe?

Our findings

S5. -□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.