

Starmount Villa Residential Care Limited

# Starmount Villa Residential Care Home

## Inspection report

Browns Road  
Bradley Fold  
Bolton  
Lancashire  
BL2 6RG

Tel: 01204525811

Date of inspection visit:  
28 January 2022

Date of publication:  
10 February 2022

## Ratings

|                                 |                         |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

|                      |                                |
|----------------------|--------------------------------|
| Is the service safe? | <b>Inspected but not rated</b> |
|----------------------|--------------------------------|

# Summary of findings

## Overall summary

Starmount Villa Residential Home provides personal care and accommodation for up to 30 people, some of whom are living with dementia. At the time of this inspection there were 30 people living in the home.

We found the following examples of good practice.

A robust screening process was in place for all essential visitors to the home. This included completion of a temperature check, evidence of a recent lateral flow test and a vaccination check for visiting professionals.

The care home was clean, well maintained and odour-free. Enhanced cleaning schedules included regular cleaning of touch areas such as handrails and door handles. This reduced the risk of cross infection.

People and staff had risk assessments in place to identify their individual risks associated with COVID-19. We saw protective measures were in place to keep people and staff safe.

Safe visiting was taking place, with visitors able to access the home via an alternative entrance to minimise footfall within the home. The home had made adaptations to create a visitors' 'pod' to allow partitioned visiting without having to enter the care home. At the time of our inspection the home had paused some visits due to a recent outbreak.

Staff had access to supplies of PPE and had received training to ensure they used this correctly. All staff and people living at the service had regular testing for COVID-19, and all had received their vaccinations.

The registered manager sought support and advice from external agencies including the local health protection team and CQC and was open to all advice and guidance offered.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Starmount Villa Residential Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19. Upon entering the service, a valid COVID pass was requested and checked.