

Mannacom Limited

Copperbeece

Inspection report

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Merseyside
CH45 7QG

Tel: 01516391405

Date of inspection visit:
26 May 2021

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11 June 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Copperbeech is a residential care home providing personal care for up to 20 people requiring support with their mental health needs. At the time of the inspection there were 20 people living in the home. Accommodation is provided in single bedrooms.

We found the following examples of good practice.

People living in the home underwent regular COVID-19 testing in line with government guidance and had their temperature, blood pressure and oxygen levels monitored twice daily. Most staff completed testing as per guidance. The manager told us procedures would be developed to manage any instances when the guidance was not adhered to. Staff and people in the home were also encouraged to have the COVID-19 vaccine.

Staff had received IPC training, including Coronavirus awareness and had regular hand hygiene assessments. We observed staff using personal protective equipment (PPE) appropriately during the inspection and PPE stations and hand gel were available around the home.

Risks to people had been assessed and appropriate measures taken to reduce risks relating to COVID-19. Social distancing was encouraged and dining areas had been adapted to enable social distancing and staggered meal times. Signage was also used around the home to remind people of effective handwashing procedures. Cleaning schedules were in place and these had been increased to include more regular cleaning of frequently touched areas.

Visitors were welcomed into the home following current guidance and systems had been set up to facilitate this safely. Most visitors chose to continue to visit in the garden, but those that did enter the home had a lateral flow test and PPE provided.

We were assured this service was following safe infection prevention and control measures to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Copperbeech

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 May 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. Most staff completed testing in line with government guidance and the provider was producing a policy to manage any instances when the guidance is not adhered to.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.