

Mr Donald Smith

Victoria Street

Inspection report

40 Victoria Street
Goole
Humberside
DN14 5EX

Tel: 01405764350

Date of inspection visit:
27 January 2022

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14 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Victoria Street is a 'care home' for younger people who may have a learning disability and / or autistic people.

We found the following examples of good practice.

Visits to people were encouraged and staff understood the requirements around this. Visitors were screened for any symptoms of COVID-19 on arrival, had to complete a lateral flow test and there was access to Personal Protective Equipment (PPE). Where required, people were asked to demonstrate their vaccination status.

Staff had access to PPE and wore and disposed of this appropriately.

People were encouraged to access the community and staff undertook a dynamic risk assessment to ensure the environment would be safe and suitable. There was a small staff team who had worked closely together during the COVID-19 pandemic to manage the risks for people.

Staff and resident testing was completed in line with current guidance and the registered manager was clear as to what actions they would take if a person displayed symptoms of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Victoria Street

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We observed that, whilst most of the service was clean, some areas required further maintenance and cleaning and the development of detailed cleaning schedules. One room had clutter in it and cleaning equipment was not stored appropriately. Immediate actions were taken by the registered manager to address this. Elements of the documentation were not up-to-date including policies and risk assessments. These were updated following the visit. We have also signposted the provider to resources to develop their approach.

Visiting in care homes

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.