

Brookvale

Brookvale - Prestwich

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

The care home closed to all visitors except health professionals who provided care and treatment that required contact with people who used the service, for example, district nurses. Other appointments such as advocacy and social work reviews were conducted by telephone or video calls.

Personal Protective Equipment (PPE) was disposed of in clinical waste or designated PPE waste bins, as appropriate. The clinical waste bin was pressure washed and disinfected inside and out on a weekly basis after collection.

During the pandemic, the service switched from paper to electronic care records to reduce infection transmission. The provider purchased and installed tablets (and antibacterial screen wipes) throughout the home. Staff cleaned the tablets each time they used them.

The provider had made a number of changes to its staffing arrangements. Staff had been allocated to work in specific areas of the home. The same staff provided cover in the area when needed to minimise the use of staff from other areas, or bank or agency staff. Up to two staff could use the staff room at any time in order to maintain social distancing. The home had offered free drinks and food to staff to reduce the need for staff to go out to the shops. Arrangements had been made for staff to use taxis to limit the use of public transport.

Managers regularly asked key suppliers of food, medicines, cleaning materials and PPE about their risks and contingency plans.

The provider had a robust and effective governance structure in place comprised of a thorough quality assurance framework.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the provider managed infection prevention and control safely during the coronavirus pandemic.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. This inspection took place on Tuesday 18 August 2020 and was announced.

Brookvale – Prestwich is a residential care home that provides accommodation and personal care for up to 80 people with learning disabilities. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.