

Donnington House Care Home Limited

Donnington House Care Home

Inspection report

12 Birdham Road
Chichester
West Sussex
PO19 8TE

Tel: 01243783883

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09 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Donnington House is a residential care home and provides personal and nursing care for up to 28 people. At the time of inspection, 22 people were receiving a service.

We found the following examples of good practice.

People told us they felt safe with the infection control and prevention measures that were in place. The layout of the service had been changed to support social distancing. For example, in the lounge chairs were spaced apart from each other and in the dining room people sat at designated places.

Items coming into the service such as deliveries', post and parcels were subject to a three-day isolation period. All visitors and contractors were required to undertake Lateral Flow Device (LFD) test on arrival. Visiting was in line with government guidance and had been adapted throughout the pandemic to ensure visiting was compliant with government guidelines. Clear signage around the outside of the premises directed visitors to a separate entrance.

All people and staff participated in regular whole home testing for Covid 19. Personal protective equipment (PPE) was readily available and there was plenty of it around the service. Staff wore and used PPE appropriately.

The premises were clean and odour free. There was an enhanced cleaning regime in place which included regular sanitisation of high touch areas.

People had been supported to stay in touch with relatives using technology such as video and voice activated devices. A range of activities were available, and people also made use of fully accessible garden area.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Donnington House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 March 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.