

Community Integrated Care Magna Road

Inspection report

109 Magna Road
Bournemouth
Dorset
BH11 9NE

Tel: 01202582448

Date of inspection visit:
29 March 2021

Date of publication:
15 April 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Magna Road is a care home registered to provide accommodation and personal care for up to seven people diagnosed with autism and or learning or physical disabilities. At the time of this inspection there were seven people living at the home. People had their own bedrooms with ensuite bathrooms. There were spacious communal areas which supported social distancing including a lounge, conservatory, sensory room, dining areas, kitchen and a secure garden.

We found the following examples of good practice.

People had been supported to understand COVID-19, social distancing, national restrictions and Personal Protective Equipment (PPE). There was easy read guidance and social stories on topics such as PPE, hand washing, keeping safe and the vaccine.

Processes for visitors were in place including a visitor booking system, the provision of PPE and verbal and written guidance. Visitors undertook lateral flow tests, which was a rapid results test for COVID-19 within 30 minutes. Time was allowed for deep cleaning between visits.

People's mental wellbeing had been protected during the pandemic. Explanatory letters enabled people to go out for activities where this was required for their physical and mental health. A garden project was underway, and staff had considered how they could support people to continue with their interests during the pandemic. This included art projects, the purchase of a trampoline and garden games. The provider was proactive in providing innovative and creative activity resources for people.

Staff were supported to maintain their mental and physical wellbeing. There were ongoing organisational conversations about mental health and the provider paid staff in full if they were unwell or needed to self-isolate. They had also paid for taxis to enable staff to get to work safely. The registered manager said they were extremely well supported by the provider commenting, "Whatever I need, it's just there. I am very proud of the company and how they have supported people, staff and families".

Staff had received training in putting on and taking off PPE, COVID-19 and infection prevention and control. Staff understood the action they needed to take protect people from the risk of infection and learning from an outbreak of COVID-19 at Magna Road had been implemented across the organisation.

Staff had a plentiful supply of PPE and were observed wearing this appropriately during the inspection. The home was visibly clean, free from clutter and robust cleaning schedules were in place. Robust COVID-19 risk assessments were in place including actions taken to mitigate risk. Infection prevention and control (IPC) audits were carried out regularly and action taken where necessary.

Staff were supported by an up to date IPC policy which provided detailed guidance. Regular infection prevention and control audits were completed, and records showed staff had acted on the findings.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Magna Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.