

Runwood Homes Limited

# Maun View

## Inspection report

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25 April 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Maun View is a residential care home providing personal care to 48 people aged 65 and over at the time of the inspection, some of whom were living with dementia. The service can support up to 77 people.

We found the following examples of good practice.

The service facilitated safe visiting in line with current guidance. At the entrance to the home there was clear guidance in place requesting staff and visitors to adhere to government guidance with respect to personal protective equipment (PPE). Temperatures were also taken, and visitors were asked to sanitise their hands and to wear face masks.

Staff had received training on infection control and COVID- 19, and they understood the signs and symptoms that might indicate ill health which would require medical attention. All staff wore appropriate PPE, which was in good supply. Posters and information about COVID-19 was clearly displayed throughout the service.

The layout of the building allowed for clear zoning when someone needed to self-isolate in their own room if they received a positive test result. During the outbreak staff provided additional support and activities in people's rooms at times when people were self-isolating. The service also supported people to maintain contact with their loved ones via telephone and video calls.

Enhanced cleaning practices were in place and the building looked clean and was well ventilated. There were infection preventative and control policies in place which were updated in line with government guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Maun View

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 April 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.