Broadoak Group of Care Homes

Cockington House

Inspection report

38 Cockington Road
Nottingham
Nottinghamshire
NG8 4BZ

Tel: 01159288013

Date of inspection visit:
27 January 2022

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14 February 2022

Ratings

Overall rating for this service	Inspected but not rated

Is the service safe?	**Inspected but not rated**

Summary of findings

Overall summary

Cockington House is a residential care home that provides accommodation and personal care for up to 6 people who have a learning disability or mental health condition. There were 5 people living at Cockington House at the time of the inspection.

We found the following examples of good practice:

Cockington House ensured current government guidelines in relation to COVID-19 were being followed by staff and visitors to reduce the risk of infection to people living at the home. This included:

Comprehensive checks for visitors on arrival.
Residents were supported to safely meet with family and friends.
Changes to daily routines helped minimise close physical contact and risks to residents when social distancing could not easily be achieved.
Cleaning schedules included frequent cleaning of 'touch points' or high contact areas to minimise the risk of spreading infection.
Staff and residents were vaccinated and underwent regular COVID-19 testing to help keep each other safe.

There were areas where we were somewhat assured that the service met good infection prevention and control guidelines as a designated care setting. This included staff consistently wearing masks appropriately and the storage of cleaning equipment when not in use.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Cockington House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Inspected but not rated

Is the service safe?

Our findings

Staffing

● The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

● We were assured that the provider was preventing visitors from catching and spreading infections.

● We were assured that the provider was meeting shielding and social distancing rules.

● We were assured that the provider was admitting people safely to the service.

● We were somewhat assured that the provider was using PPE effectively and safely. At the time of the visit some staff were not wearing face masks correctly.

● We were assured that the provider was accessing testing for people using the service and staff.

● We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Cleaning equipment was not being appropriately stored when not in use.

● We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

● We were assured that the provider's infection prevention and control policy was up to date.

● We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

● The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach in relation to guidance on care home visiting.