

Methodist Homes Claybourne

Inspection report

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23 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Claybourne is a residential care home providing accommodation for up to 46 people aged 65 or over who require nursing or personal care. At the time of the inspection there were 31 people living at the home.

We found the following examples of good practice.

- The visiting policy and procedure had been shared with relatives. This included the booking system to be followed, health screening checks and the Personal Protective Equipment (PPE) to be worn by all visitors. This meant people were protected when they had visits from relatives.
- When visits had been restricted other methods were used to ensure people continued to have contact with their loved ones such as, video/telephone calls and letter writing. The registered manager kept in regular contact with relatives to provide updates on their relatives' wellbeing and government guidance.
- The environment was well maintained and clean. Additional cleaning had been implemented to lower the risk of cross transmission of infection.
- Zoning of areas within the home had been implemented and staff were assigned to specific areas of the home to reduce the risk of cross infection.
- Staff were supported by the registered manager and provider during periods of anxiety. There were internal wellbeing services for staff to access if needed.
- Infection Prevention and Control (IPC) policies and procedures were in place and were regularly reviewed to ensure they contained up to date guidance for staff.
- The registered manager had completed a root cause analysis to ensure any learning was taken to reduce IPC risks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Claybourne

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.