

Advent Estates Limited

Field Farm House Residential Home

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Field Farm House is a residential care home providing personal care to 48 people aged 65 and over at the time of the inspection. The service can support up to 69 people.

Field Farm House accommodates 69 people across four separate wings, each of which has separate adapted facilities providing care to people living with dementia.

People's experience of using this service and what we found

People were cared for by staff who knew how to keep them safe and understood the risks to their health and wellbeing. Risks to people's specific needs [such as people who chose to smoke cigarettes] were discussed with them and documented in care plans, for staff to refer to.

The provider had taken action to ensure the home was clean and odour free. Staff wore personal protective equipment minimising the risk of avoidable infections.

The provider was adhering to the government guidance on visiting so people could stay in contact with their relatives and friends.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection and update.

The last rating for this service was requires improvement (published 18 February 2020).

Why we inspected

The inspection was prompted in part by notification of a specific incident. Following which a person using the service died. This incident is subject to investigation. As a result, this inspection did not examine the circumstances of the incident.

The information CQC received about the incident indicated concerns about the management of people living at the home who smoked. This inspection examined those risks.

We looked at infection prevention and control measures under the Safe key question. We look at this in all care home inspections even if no concerns or risks have been identified. This is to provide assurance that the service can respond to COVID-19 and other infection outbreaks effectively. This included checking the provider was meeting COVID-19 vaccination requirements.

We found no evidence during this inspection that people were at risk of harm from this concern. Please see the safe section of this full report.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Field Farm House on our website at www.cqc.org.uk.

Follow up

We will continue to monitor information we receive about the service until we return to visit as per our reinspection programme. If we receive any concerning information we may inspect sooner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question requires improvement. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

Inspected but not rated

Field Farm House Residential Home

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Health and Social Care Act 2008.

This was a targeted inspection to check on a specific concern we had about people who chose to smoke whilst living at the home.

As part of this inspection we looked at the infection control and prevention measures in place. This included checking the provider was meeting COVID-19 vaccination requirements. This was conducted so we can understand the preparedness of the service in preventing or managing an infection outbreak, and to identify good practice we can share with other services.

Inspection team

This inspection was carried out by one inspector.

Service and service type

Field Farm House is a 'care home'. People in care homes receive accommodation and nursing and/or personal care as a single package under one contractual agreement dependent on their registration with us. Field Farm House is a care home without nursing care. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager registered with the Care Quality Commission. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

Notice of inspection

This inspection was unannounced.

What we did before inspection

We reviewed information we had received about the service since the last inspection. We sought feedback from the local authority and professionals who work with the service. We used the information the provider sent us in the provider information return (PIR). This is information providers are required to send us annually with key information about their service, what they do well, and improvements they plan to make. We used all this information to plan our inspection.

During the inspection-

We spoke with the Nominated Individual, the registered manager and the housekeeper. The nominated individual is responsible for supervising the management of the service who is also the provider. We reviewed a range of records. This included two people's care records and care plans. A variety of records relating to the management of the service, including policies and procedures were reviewed.

After the inspection

We continued to seek clarification from the provider to validate evidence found. We looked at training data and quality assurance records.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At our last inspection this key question was rated requires improvement. We have not changed the rating as we have not looked at all of the safe key question at this inspection.

The purpose of this inspection was to check a specific concern about people who chose to smoke at the home and any risks associated with it. We also checked on the provider's infection control and visiting procedures. We will assess the whole key question at the next comprehensive inspection of the service.

Assessing risk, safety monitoring and management

- People told us prior to moving into the service they had a pre- admission assessment to ensure their needs could be met safely.
- Risks assessments regarding people's care and support were in place. Staff were knowledgeable about risks and updated them in a timely way if required.
- Where people chose to smoke cigarettes, a specific smoking assessment was undertaken and any proposed interventions were recorded. For example if smoking materials were not deemed safe to be stored by the person, they were stored safely in the office. Where people had the mental capacity to understand the restrictions they were asked to sign their care plan to state they understood and agreed such measures. A designated smoking area in the garden area was available for people to use.

Preventing and controlling infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was adhering to the government guidance on visiting. People confirmed they had been receiving visits from their relatives.
- When anyone they visited the home they undertook a lateral flow test, had their temperature taken and vaccination checked before entering the home. They were asked to wear PPE (Personal Protective Equipment) during their visit to help spreading any infections.

Care homes (Vaccinations as Condition of Deployment)

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency. We checked to make sure the service was meeting this requirement.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

Learning lessons when things go wrong

- The provider and registered manager monitored and took action to implement any required learning from accidents and incidents and shared these with the staff team.