

New Care Opco (Woodford) Limited Bramhall Manor Care Centre

Inspection report

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26 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bramhall Manor Care Centre is a new, purpose-built care home registered to provide nursing and personal care for 71 people across three floors. The service is not a traditional care home as it exclusively provides short-term, intermediate care placements for people discharged from hospital but not yet ready to return home. At the time of our inspection there were 56 people using the service.

We found the following examples of good practice.

A robust screening process was in place for all essential visitors to the home. This included completion of a health screening questionnaire, temperature check, evidence of a recent lateral flow test and a vaccination check for visiting professionals.

The premises was visibly clean and in good order. We saw cleaning schedules included regular cleaning of touch points around the home, such as door handles and light switches. Appropriate disposal arrangements were in place for clinical waste.

Staff had access to supplies of PPE and had received training to ensure they used this correctly. All staff and people living at the service had regular testing for COVID-19, and all had received their vaccinations.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Bramhall Manor Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

● The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

● During 10 December 2021 to 24 January 2022 the provider was not facilitating visits at the home for families or essential care givers. However, visiting was allowed for families of people on the end of life pathway. Due to high rates of COVID-19 in the Stockport area, a decision was made to minimise the risk of the COVID-19 entering the home by imposing a ban on visitors. This was agreed in consultation with the provider and other health and social care professionals, such as Stockport Council, Stockport NHS Foundation Trust and Public Health. Although the rationale for imposing restrictions on visiting had been appropriately communicated to people and their families, we found the provider missed the opportunity to assess the potential emotional, psychological and mental health impacts for people in respect of the restrictions in place, so that risks could be mitigated as far as possible.

We have signposted the provider to resources to develop their approach.