

Glebe Housing Association Limited

# Glebe Court Nursing Home

## Inspection report

Glebe Way  
West Wickham  
Kent  
BR4 0RZ

Tel: 02084626609  
Website: [www.glebehousingassociation.co.uk](http://www.glebehousingassociation.co.uk)

Date of inspection visit:  
18 August 2020

Date of publication:  
14 September 2020

### Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Glebe Court Nursing Home provides personal and nursing care support for up to 47 older people some of whom have a physical disability or sensory impairment and may be living with dementia. At the time of this inspection there were 35 people using the service.

We found the following examples of good practice.

- The provider had appropriate arrangements in place for visiting to help prevent the spread of Covid 19. All visitors were required to wash their hands and were screened for symptoms of acute respiratory infection before being allowed to enter the home. They were supported to follow the government's guidance on wearing personal protective equipment (PPE) and social distancing.
- The provider ensured that people using the service could maintain links with family members and friends. People were supported to have visits from their relatives and friends in a designated area [Visiting Pod] where social distancing was observed. Visits were booked in advance and the Pod was cleaned between visits.
- The provider had appropriate arrangements to test people and staff for Covid 19 and was following government guidance on testing. There was a designated team of nursing staff that carried out all testing on people using the service and staff. This ensured that people and staff were tested for Covid 19 in a consistent way. Black, Asian and minority ethnic Covid 19 risk assessments were carried out with people using the service and staff to ensure they could live and work safely at the home.
- The provider ensured that staff received appropriate training and support to manage Covid 19. All staff had received training on Covid 19, infection control and the use of PPE.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Glebe Court Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 18 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.