

Chadderton Medical Practice

Quality Report

Chadderton Town Health Centre
Middleton Road
Chadderton
Oldham
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Website: www.chaddertonmedicalpractice.nhs.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service		Good	
Are services safe?		Good	
Are services effective?		Good	
Are services caring?		Good	
Are services responsive to people's needs?		Good	
Are services well-led?		Good	

Summary of findings

Contents

Summary of this inspection

	Page
Overall summary	2
The five questions we ask and what we found	3
The six population groups and what we found	4
What people who use the service say	6

Detailed findings from this inspection

Our inspection team	7
Background to Chadderton Medical Practice	7
Why we carried out this inspection	7
How we carried out this inspection	7
Detailed findings	9

Overall summary

Letter from the Chief Inspector of General Practice

This is a focused inspection of Chadderton Medical Practice for one area within the key question safe.

We found the practice now to be good in providing safe services. Overall, the practice is rated as good.

The practice was previously inspected on 12 March 2015. The inspection was a comprehensive inspection under the Health and Social Care Act 2008. At that inspection, the practice was rated good overall. However, within the key question safe, one area was identified as requiring improvement, as the practice was not meeting the legislation at that time:

Regulation 19 HSCA (RA) Regulations 2014 Fit and proper persons employed. We found that the registered person had not protected people against risk related to staff employed at the

registered location. This was in breach of regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which corresponds to regulation 19 (1)(3)(a) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

During the inspection on 8 March 2017 we were provided with evidence which demonstrated Chadderton Medical Practice are now meeting the requirements of Regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010.

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

In line with agreed timescales the practice supplied a range of documentary evidence to demonstrate how they had improved their practises in relation to the overview of safety systems and processes since the last inspection.

Evidence reviewed during the inspection included reviewing the updated recruitment and selection policy and procedure and sampling two personnel files.

Good



Are services effective?

The practice is rated as good for providing effective services.

This rating was given following the comprehensive inspection on 12 March 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-559832693>

Good



Are services caring?

The practice is rated as good for providing caring services.

This rating was given following the comprehensive inspection on 12 March 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-559832693>

Good



Are services responsive to people's needs?

The practice is rated as good for providing responsive services.

This rating was given following the comprehensive inspection on 12 March 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-559832693>

Good



Are services well-led?

The practice is rated as good for being well-led.

This rating was given following the comprehensive inspection on 12 March 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-559832693>

Good



Summary of findings

The six population groups and what we found

We always inspect the quality of care for these six population groups.

Older people

The practice is rated as good for the care of older people.

This rating was given following the comprehensive inspection on 12 March 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-559832693>

Good



People with long term conditions

The practice is rated as good for the care of people with long-term conditions.

This rating was given following the comprehensive inspection on 12 March 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-559832693>

Good



Families, children and young people

The practice is rated as good for the care of families, children and young people.

This rating was given following the comprehensive inspection on 12 March 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-559832693>

Good



Working age people (including those recently retired and students)

The practice is rated as good for the care of working-age people (including those recently retired and students).

This rating was given following the comprehensive inspection on 12 March 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-559832693>

Good



People whose circumstances may make them vulnerable

The practice is rated as good for the care of people whose circumstances may make them vulnerable.

This rating was given following the comprehensive inspection on 12 March 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-559832693>

Good



Summary of findings

People experiencing poor mental health (including people with dementia)

The practice is rated as good for the care of people experiencing poor mental health (including people with dementia).

This rating was given following the comprehensive inspection on 12 March 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-559832693>

Good



Summary of findings

What people who use the service say

As part of this focused inspection we did not speak to any people who use the service.

A comprehensive inspection was undertaken on 12 March 2015.

A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/location/1-559832693>

Chadderton Medical Practice

Detailed findings

Our inspection team

Our inspection team was led by:

A CQC Inspector reviewed and analysed the documentary evidence provided during the inspection and observed the environment.

Background to Chadderton Medical Practice

Chadderton Medical Practice provides primary medical services in Oldham, from Monday to Friday 8:00am – 6:30pm Monday, Tuesday and Friday and 7:00am to 6:30pm Wednesday and Thursday.

Appointments with a GP are available:

Monday 9:00am – 12noon and 4:30pm - 6:30pm

Tuesday 9:00am – 12noon and 4:30pm - 6:30pm

Wednesday 7:00am – 12noon and 4:30pm – 6:30pm

Thursday 7:00am – 12noon and 4:30pm – 6:30pm

Friday 9:00am – 12noon and 4:30pm - 6:30pm

There are three GPs, one of whom is female at the practice. There are also two practice nurses, one of whom was on maternity leave at the time of our inspection, a healthcare assistant, and a practice manager and administrative and reception staff.

Chadderton Medical Practice is situated within the geographical area of Oldham Clinical Commissioning Group (CCG).

The practice has a General Medical Services (GMS) contract. The GMS contract is the contract between general practices and NHS England for delivering primary care services to local communities.

Chadderton Medical Practice is responsible for providing care to 5200 registered patients

When the practice is closed patients are directed to the out of hours service by calling 111.

Why we carried out this inspection

We inspected this service as part of our new comprehensive inspection programme on 12 March 2015. At this inspection, within the key question safe, one area was identified as requiring improvement, as the practice was not meeting the legislation at that time: Regulation 19 HSCA (RA) Regulations 2014 Fit and proper persons employed.

This inspection was a planned focused review to check whether the provider had taken the required action and was now meeting the legal requirements and regulations associated with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, now amended by the current legal requirements and regulations associated with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

Detailed findings

How we carried out this inspection

Following the inspection on 12 March 2015 the practice supplied an action plan with timescales telling us how they would ensure they met Regulation 19 HSCA (RA) Regulations 2014 Fit and proper persons employed.

In line with agreed timescales the practice supplied a range of documentary evidence to demonstrate how they had improved their practises in relation to the overview of safety systems and processes since the last inspection.

A CQC inspector reviewed and analysed the documentary evidence and submitted and made an assessment of this against the regulations.

Are services safe?

Our findings

Overview of safety systems and processes

The practice was previously inspected on 12 March 2015. The inspection was a comprehensive inspection under the Health and Social Care Act 2008. At that inspection, the practice was rated good overall. However, within the key question safe, one area was identified as requiring improvement, as the practice was not meeting the legislation at that time:

Regulation 19 HSCA (RA) Regulations 2014 Fit and proper persons employed. We found that the registered person had not protected people against risk related to staff employed at the

registered location. This was in breach of regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which corresponds to regulation 19 (1)(3)(a) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

During the inspection on 8 March 2017 we were provided with evidence which demonstrated Chadderton Medical Practice were now meeting the requirements of Regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010.

In line with agreed timescales the practice supplied a range of documentary evidence that demonstrated how they had improved in relation to the safe recruitment and selection of staff.

Evidence reviewed during the inspection included, reviewing the updated recruitment and selection policy and procedure and sampling two personnel files.

Are services effective?

(for example, treatment is effective)

Our findings

Please note this is a focused follow up of safety systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website
<http://www.cqc.org.uk/location/1-559832693>

Are services caring?

Our findings

Please note this is a focused follow up of safety systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website
<http://www.cqc.org.uk/location/1-559832693>

Are services responsive to people's needs?

(for example, to feedback?)

Our findings

Please note this is a focused follow up of safety systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website
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Are services well-led?

Good 

(for example, are they well-managed and do senior leaders listen, learn and take appropriate action)

Our findings

Please note this is a focused follow up of safety systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website
<http://www.cqc.org.uk/location/1-559832693>