

Greenhold Care Homes Ltd

Woodlands Court Care Home

Inspection report

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17 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodlands Court Care home provides nursing and residential care and can accommodate 35 people. There were 26 people living in the service at the time of inspection.

We found the following examples of good practice.

- The provider ensured there was sufficient stock of Personal Protective Equipment (PPE) in place including masks, gloves, aprons and hand sanitiser. Infection control policies had been updated to reflect the current national guidance and staff were wearing this appropriately.
- There was a separate building in the grounds of the service. This was able to support any person, who tested positive for COVID-19, living with Dementia and who would require additional support to isolate. This meant, people who tested negative in the service would be placed at a reduced risk and the people who required additional support to isolate, could do this with reduced distress.
- There was a testing programme in place for staff and people living in the service. This was to ensure if any staff or people had contracted COVID-19 and were asymptomatic, this was identified and acted upon in a timely way.
- The registered manager was aware of the admission process and understood how this would be implemented.
- The provider had ensured staff were skilled and had up to date knowledge in relation to infection prevention and control, use of PPE and COVID-19. This included competencies, which had been conducted in handwashing and putting on and taking off PPE. There was also an information board about hand washing in the service.
- The provider had a winter plan in place to keep people safe during the winter months.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Woodlands Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 17 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.