

Eden Health Care Services (UK) Limited

Acorn Lodge Care Home

Inspection report

Bovington Road, Bezley End
Beazley End
Braintree
Essex
CM7 5JH

Tel: 01371851172

Date of inspection visit:
09 March 2021

Date of publication:
19 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Acorn Lodge Care Home provides accommodation and personal care. The service accommodates up to 15 people who have a learning disability in one adapted building. At the time of our inspection there were 14 people using the service.

We found the following examples of good practice.

The premises were clean and hygienic. Cleaning schedules were in place, including for high touch points.

Personal Protective Equipment (PPE) and appropriate handwashing and sanitising facilities were available to staff.

The staff and residents were taking part in regular COVID-19 testing and people's temperatures were taken daily.

The local authority provided training on the wearing of PPE and pictorial guidance was on display. There were pictorial hand washing signs at sinks for people using the service

People were supported to stay in touch with their families through telephone calls and electronic devices.

The registered manager had systems in place to ensure that, cups, cutlery, plates and laundry were cleaned using a separate process.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Acorn Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 09 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service. The registered provider had plans in place to install a conservatory to aid relatives to visit people who lived at the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.