

Bellstone Residential Care Ltd

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Inspection report

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Felixstowe
Suffolk
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Tel: 01394278480

Date of inspection visit:
11 February 2021

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22 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bellstone Residential Care Limited is a residential care home providing personal care to 16 older people at the time of the inspection, some of these people were living with dementia. The service can support up to 22 people in one adapted building.

We found the following examples of good practice.

The service was clean and hygienic. Cleaning schedules and checks by the registered manager ensured the schedules were followed and risks were reduced.

There was personal protective equipment (PPE) available, and we observed staff were wearing PPE appropriately. Staff had received training in infection control and the COVID-19 pandemic.

Testing for people using the service and staff, was in line with government guidance. The registered manager understood their responsibilities if any test results were positive for COVID-19. This ensured action could be taken promptly to reduce the risk of exposure of the virus.

Risk assessments and procedures were in place to guide staff how the risks relating to infection control were reduced.

There were systems to reduce the risks of exposure to COVID-19 from individuals entering and leaving the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Bellstone Residential Care Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced. We announced the inspection to check we would not be hindering any planned COVID-19 vaccinations being carried out and to ask the service for specific information regarding if there were any people using the service who had a positive test for COVID-19 and to ensure we were working within the provider's procedures for infection control and COVID-19.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.