

Rainbow Personnel Limited

Chorley House

Inspection report

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Date of inspection visit:
11 November 2020
13 November 2020

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27 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Chorley House provides personal care and support for up to four younger adults with mental health issues, learning disabilities or autistic spectrum disorder.

The service has been developed and designed in line with the principles and values that underpin Registering the Right Support and other best practice guidance. This ensures that people who use the service can live as full a life as possible and achieve the best possible outcomes. The principles reflect the need for people with learning disabilities and/or autism to live meaningful lives that include control, choice, and independence. People using the service receive planned and co-ordinated person-centred support that is appropriate and inclusive for them.

The service is situated in a residential area of Bolton. Three people were living at the service at the time of the inspection. There were deliberately no identifying signs outside to indicate it was a care home.

We found the following examples of good practice.

Robust checks were carried out for any visitors to the home. These included, a risk questionnaire, temperature checks and a smell test. Mail and parcels were stored in a separate storage area for three days, to reduce the risk of cross infection and transmission of COVID-19.

The service had a robust cleaning schedule for all areas of the home. A deep clean schedule had been introduced in line with recommendations from the local infection control team.

Robust risk assessments were completed, making it clear how staff could reduce the risk of transmission of COVID-19. All staff had received training in infection control and how to use personal protective equipment (PPE) appropriately. PPE stock was of an appropriate standard and plentiful.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

The service was inspected but not rated.

Chorley House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 11 and 13 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.