

Qualia Care Limited

Millfield Care Home

Inspection report

Bury New Road
Heywood
Lancashire
OL10 4RQ

Tel: 01706621222

Date of inspection visit:
20 October 2020

Date of publication:
26 October 2020

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

About the service

Millfield Care Home is a residential care home providing nursing and personal care for up to 92 people in one adapted building. We inspected the Birtle unit. There were 7 people living on the unit at the time of our inspection.

We found the following examples of good practice

- The systems in place allowed people to be admitted to the home safely. Each unit was separated to prevent cross infection. There was no movement of staff or residents between units.
- People isolating in Birtle unit had their own dedicated staff who provided a support bubble to support all their needs, including their meals and social support.
- National guidance was followed on the use of personal protective equipment (PPE). There was clear signage on the correct use of PPE and handwashing techniques and staff had received appropriate infection control and prevention training.
- A detailed risk assessment was in place for ensuring safe visits, this included a booking system, to allow for social distancing, visitor agreement form, health screening and use of PPE. Local restrictions on visiting were in place at the time of the inspection and alternative measures such as video calls were being used.
- The environment was very clean. Additional cleaning was taking place including of frequently touched surfaces.
- There were detailed risk assessments to manage and minimise the risks Covid 19 presented to people who used the service, staff and visitors.
- Staff had been consulted with about their specific risks or concerns. Each staff member had had a detailed risk assessment and health risk assessment.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Millfield Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 20 October and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.