

The Abbeyes (Rawmarsh) Limited

The Abbeyes

Inspection report

High Street
Rawmarsh
Rotherham
South Yorkshire
S62 6LT

Tel: 01709719717

Date of inspection visit:
12 February 2021

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08 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Abbeyes is a care home which can accommodate up to 80 people who require accommodation and personal care. The home consists of two adapted buildings. However, one was not in use at present. At the time of our inspection there were 43 people living in the home.

We found the following examples of good practice.

- People were protected against the risk of infection.
- The home had robust systems in place to support relatives to visit their family members, minimising the risk of infection. Visits had been facilitated at windows or in the reception area, with the use of screens. The provider had recently installed a visiting pod, the pod was segregated with separate entrances for people and their relatives. This was fitted with an intercom and was thoroughly cleaned between visits. The only exceptions to these arrangements were visits to people placed on end of life care. Visits took place by prior arrangement; relatives had a lateral flow test (LFT) and PPE was worn.
- The registered manager and staff had considered how to prevent social isolation during the pandemic. They had put in place additional activities to ensure peoples well-being.
- The provider had regularly updated policies and procedures to ensure they included changes and best practice guidance in relation to COVID-19. Staff we spoke with were knowledgeable about the updates and were working in line with them.
- We observed staff changed PPE, when appropriate, and washed and sanitised their hands. Staff changing facilities had been provided to minimise the risk and spread of infection.
- Tests for COVID-19 were being carried out in line with guidance. Staff also had regular LFT to ensure any staff who were not presenting with any symptoms were identified promptly.
- The premises were clean. There was a cleaning schedule in place and adequate cleaning hours to ensure it was maintained. Additional cleaning of high use areas had been implemented, including door handles, and handrails. There were areas that required attention. For example, shower rooms, these had been identified as part of the providers quality monitoring and were due to be completely refurbished, including installing additional en-suites.
- Staff had completed training in infection control, COVID-19 and how to put on and take off their PPE. Staff were frequently briefed about changes in government advice that impacted on their role. Staff we spoke with confirmed this.

- Risk assessments were in place to consider and reduce any impact to people who used the service and staff who may be disproportionately at risk of COVID-19. These included Black, Asian and Minority Ethnic groups (BAME), people with learning disabilities and people with dementia.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

The Abbeyes

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.