

Mrs Barbara Rogers

# Park Hills Nursing Home

## Inspection report

199 Chamber Road  
Coppice  
Oldham  
Lancashire  
OL8 4DJ

Tel: 01616246671

Date of inspection visit:  
26 August 2020

Date of publication:  
12 October 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Park Hills Nursing Home is registered to provide nursing care for up to 17 people.

Park Hills also provides a home care service. The home care service was not inspected as part of this thematic review.

We found the following examples of good practice.

The home has been split into two zones. Staff and people who use the service are cohorted in these zones. This helps to reduce the transmission of infection.

There was clear signage throughout the home in line with the latest guidance from Public Health England.

Staff have allocated additional time to spend with people to promote their wellbeing.

Staff have created picture cards to support people's understanding of the pandemic. The cards also allow people to express how they are feeling.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

### **Inspected but not rated**

# Park Hills Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 26 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.