

Hillersdon Court

Hillersdon Court

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hillersdon Court provides care and accommodation for up to 20 people. The service specialises in providing support to older people and people with dementia. At the time of this inspection 16 people were living in the service.

We found the following examples of good practice.

Current guidance was being followed in relation to infection prevention and control. Personal protective equipment (PPE) was available throughout the home and staff were wearing PPE appropriately. Visiting was in line with government guidance, anyone entering the home carried out a Lateral Flow Covid-19 test, temperatures were taken and PPE provided.

The manager had a programme in place to ensure people and staff were tested regularly. The manager spoke highly of staff, and was proud of the hard work and commitment staff had maintained at the home throughout the Covid-19 pandemic. Although five staff had tested positive to Covid-19 since the beginning of the pandemic, no people living at the home had been affected.

Staff were supporting people to remain safe, however, due to people's dementia and memory loss it was not always possible to ensure people remained socially distanced. The manager had made some changes to seating arrangements in the dining room to support this. Cleaning schedules were in place, this included regular cleaning of high touch areas around the home to help prevent the spread of infection.

The manager had a comprehensive oversight of Covid-19 related risk. Risk assessments had been completed by the manager to maintain people's safety and the safe running of the service. This included individual risk assessments for people with underlying risk, for example pregnancy and age. A contingency plan was in place in the event that an outbreak should occur.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hillersdon Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.