

Methodist Homes

Belvedere Manor

Inspection report

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Date of inspection visit:
09 November 2020

Date of publication:
18 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Belvedere Manor provides accommodation and personal care for up to 84 people. The home is a purpose built property situated in Colne. The home has three floors known as Village suite, Woodlands suite and Garden suite. Woodlands suite specialises in providing care for people living with dementia. At the time of the inspection, there were 51 people living in the home.

We found the following areas of good practice:

The registered manager had established robust infection prevention and control procedures which were understood and adhered to by the staff. All staff had completed training on the use of personal protective equipment (PPE) and participated in the weekly testing programme. The service had plentiful supplies of PPE and stocks were carefully monitored. The premises were kept in a clean and hygienic condition throughout and regular checks were undertaken to ensure infection prevention and control measures were maintained.

There was clear signage for staff and visitors. Anyone entering the home had their temperature taken and were asked questions about their health to identify any signs of infection. Although visiting was subject to government restrictions, the registered manager had found different ways to enable people to maintain contact with their relatives. This included the use of technology. A dedicated room had also been set up with external access. The room was equipped with a screen and there was PPE readily available for visitors.

The atmosphere in the home was warm, comfortable and calm. Staff had worked hard to continue activities and maintain people's spirits.

The provider's infection prevention and control policies and procedures were up to date and an audit had been carried out. The provider had also developed a Covid-19 contingency plan, which set out in detail the continuity of the service during the current pandemic.

We were assured this service met good infection prevention and control guidelines.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were assured the service was following safe infection prevention and control procedures, to keep people safe.

Belvedere Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

The inspection took place on 9 November 2020 and was announced.

Is the service safe?

Our findings

S5 - How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.