

RochCare (UK) Ltd

Coniston House Care Home

Inspection report

Coniston Road
Chorley
Lancashire
PR7 2JA

Tel: 01257265715

Date of inspection visit:
09 March 2021

Date of publication:
07 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Coniston house is a purpose built care home providing personal care to up to 43 people. At the time of this inspection there were 35 people living in the home. Each floor has its own lounge and dining area and kitchen facilities.

We found the following examples of good practice

The provider had developed clear guidance and protocols for visitors in response to the recent government guidance. This included clear information for visitors about what the new guidance was and how they were able to book a visit. Additional alternative visits remained available, which included window visiting and video calls. The provider had also developed guidance around essential family carer visits.

The provider had completed audits of how the home was prepared for and managing all aspects of the pandemic.

Staff had received a combination of inhouse and online training about Covid 19 and the use of personal protective equipment (PPE). Stocks of PPE exceeded current guidance. Staff were seen to be wearing appropriate PPE. There were designated areas to ensure PPE could be put on and taken off safely.

The registered manager had ensured communication between the staff team continued to be effective by using a variety of methods to keep staff up to date. This included socially distanced handover, use of a secure social media platform and the use of video conferencing.

The registered manager had overseen some refurbishments in the home which included replacing flooring with materials which were easier to clean. We saw high standards of cleanliness throughout the home.

The provider had clear contingency plans in place to manage the impact of any outbreaks. The home had experienced three outbreaks which had been successfully contained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Inspected but not rated

Coniston House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.