

The Mount Camphill Community Limited

The Mount Camphill Community

Inspection report

Faircrouch Lane
Wadhurst
East Sussex
TN5 6PT

Tel: 01892782025
Website: www.mountcamphill.org

Date of inspection visit:
18 May 2021

Date of publication:
01 June 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Mount Camphill Community is a residential home providing accommodation and personal care for 30 people. The service is split into an independent specialist college for people with learning disabilities that provides accommodation as well as education and learning for people aged 16 to 25 to promote and develop their independence. This part of the service runs during term time only.

The service also provides living accommodation in five houses, four on site and one within a short walking distance from the community. At the time of the inspection there were 18 people staying at the college in three houses all of whom were aged 18 or over and a further 9 people living in two houses receiving personal care. Although the two parts of the service were separate, they shared the same staff leadership team and the same policies and procedures.

We found the following examples of good practice.

There had been an outbreak of COVID-19 at the service which resulted in staff and one resident being supported to isolate for 14 days before re-testing. Despite there having been up to 70 staff and people on site the service had managed to prevent the spread of the virus. At the time of the inspection the period of isolation needed following the outbreak had ended.

Staff spent time with people reassuring them. Staff had managed anxieties and communication challenges caused by wearing personal protective equipment (PPE) by creating a safe distance between them to occasionally lower their mask to speak and show facial expressions. This helped reassure people and helped them recognise and understand staff.

PPE and hand sanitisers and posters with key messages were at the entrance to all buildings and used PPE was safely disposed of. Any visitors to the service had to show a negative COVID-19 test within the previous 24 hours. Staff were responsible for daily cleaning of all areas of the service including frequently touched and high reach areas. The service was clean throughout. All staff had completed training in infection prevention and control.

The service was set in a large rural area and usually benefitted from communal activities for example, open days, summer fairs and events associated with Christmas and other festivals. During the pandemic, although these events could not take place, the service still ensured there were activities for people. For example, an art therapist regularly attended as did a local pianist. All activities were conducted observing social distancing guidelines. Staff and people used technology for virtual meetings, annual health checks and to enable people to maintain contact with families and loved ones.

Similarly, government guidelines had been followed for family members to visit. An area in the garden had been put aside to facilitate visits with people maintaining social distancing and wearing PPE. Rooms at the service had been further risk assessed to calculate the maximum number of occupants who could safely

enter. This was clearly marked on every door and offices had large Perspex screens separating workstations.

Risk assessments had been carried out for all staff and people. The service supported several people who were clinically vulnerable to COVID-19. Risk assessments included for example, where people were unable to take part in some group activities they were supported with alternative, individual activities for example, walking in the grounds of the service, or using online tools and activities.

At the time of the inspection staff and people were being tested twice a week. The registered manager kept records of all tests and results.

Contingency plans were in place and lessons had been learned from the pandemic. Some aspects of reviews and pre-assessments were now done via video calls. People were using video calling more frequently to keep in touch with loved ones which had helped relieve some anxiety caused by separation.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

The Mount Camphill Community

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 May 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.