

Moundsley Hall Limited

Moundsley House

Inspection report

Walkers Heath Road
Birmingham
West Midlands
B38 0BL

Tel: 01214333000
Website: www.moundsleyhall.com

Date of inspection visit:
27 January 2022

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11 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Moundsley House is a care home providing accommodation and nursing care to 50 people living with dementia. The home can provide care for up to 60 people.

We found the following examples of good practice.

Moundsley Hall ensured current guidance in relation to COVID-19 and the use of infection prevention and control were being followed. The registered managers ensured staff had access to and were supported to understand and follow the latest guidance.

The registered managers both had good oversight of people's and staff vaccination status, isolation periods and COVID-19 test results.

Moundsley House managed risk in relation to infection well. Where people were unable to social distance or self isolate plans and additional cleaning was in place to manage this. Staff had good access to personal protective equipment such as masks and aprons which were accessible in all areas of the home.

The provider had contingency plans in place for if there was an outbreak of COVID-19 and the home and staff had plans in place to reduce the risk of cross contamination.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Moundsley House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
 - We were assured that the provider was meeting shielding and social distancing rules.
 - We were assured that the provider was admitting people safely to the service.
 - We were assured that the provider was using PPE effectively and safely.
 - We were assured that the provider was accessing testing for people using the service and staff.
 - We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
 - We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
 - We were assured that the provider's infection prevention and control policy was up to date.
 - The home had restricted visiting for people except those receiving end of life care during a recent outbreak of COVID-19. This decision had been taken due to the difficulties some people were experiencing with self isolating in their rooms and was discussed individually with essential care givers who had agreed not to visit. Where appropriate people were supported to have contact with their relatives by phone. At the time of inspection this restriction had been lifted and visiting was in line with national guidance.
- From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.