

# Drs Sanomi and Olajide

## Inspection report

Rush Green Medical Centre  
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[www.rgmcdrsanomi.co.uk](http://www.rgmcdrsanomi.co.uk)

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

# Overall summary

We previously carried out an announced comprehensive inspection of Drs Sanomi and Olajide on 24 October 2019 and found the practice was in breach of regulation 12: 'safe care and treatment' and regulation 17: 'good governance' of the Health and Social Care Act 2008. In line with the Care Quality Commission's (CQC) enforcement processes, we issued two warning notices which required Drs Sanomi and Olajide to comply with the Regulations by 1 February 2020.

The full report of the 24 October 2019 comprehensive inspection can be found by selecting the 'all reports' link for Drs Sanomi and Olajide on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

We carried out this announced focused inspection on 5 March 2020 to check whether the practice had addressed the issues in the warning notices and now met the legal requirements. This report covers our findings in relation to those requirements and does not change the current ratings held by the practice.

At the inspection on 5 March 2020 we found the provider had taken action to address the requirements of the warning notices.

Our key findings were as follows:

- Actions from fire and health and safety risk assessments had been implemented and resolved.
- The practice had created a new staff induction policy, updated the recruitment policy and created a locum checklist.
- Appropriate recruitment checks were carried out for new staff members.
- There was a system in place to monitor staff training and training was up to date.
- The practice held a record of staff immunisations as per 'Green Book' guidance.
- The complaints register had been updated to include the date the complaint was discussed at a meeting, and the most recent complaint had been shared with all staff at a meeting.

- Policies had been reviewed and updated and contained required information.
- There was an effective system for safety alerts.
- The practice had a failsafe system in place to monitor urgent two week wait referrals.
- The practice had created a policy for high-risk medicines and was carrying out regular searches, and generally there was safe prescribing and effective monitoring of patients on high-risk medicines.
- There was a policy in place regarding taking medicines on home visits and a system to check medicines in the doctor's bag.
- Security levels had been changed on the clinical system to ensure non-clinical staff could not re-authorise repeat prescriptions.
- Blank prescriptions were monitored and kept securely.
- There were protocols in place for the healthcare assistant and regular documented supervision sessions for the healthcare assistant and practice nurses.
- Leaders had demonstrated they had the capacity and skills to address issues identified from the previous CQC inspection.
- There were effective arrangements for identifying, managing and mitigating risks at the practice.

Although there were no breaches of regulations, we identified areas where the provider **should** make improvements:

- Put in place version controls and review dates for all policies, procedures and protocols.
- Keep any controlled drugs at the practice safely, and manage and dispose of them appropriately.

**Details of our findings and the evidence supporting our ratings are set out in the evidence table.**

**Dr Rosie Benneyworth** *BM BS BMedSci MRCGP*

Chief Inspector of Primary Medical Services and Integrated Care

## Our inspection team

Our inspection team was led by a CQC lead inspector, who was accompanied by a GP specialist adviser.

## Background to Drs Sanomi and Olajide

Drs Sanomi and Olajide is situated within NHS Havering Clinical Commissioning Group (CCG). The practice provides services to approximately 4,787 patients under a General Medical Services (GMS) contract (an agreement between NHS England and general practices for delivering primary care services).

The practice operates from Rush Green Medical Centre, which is a purpose-built health centre located in Romford, East London. The practice is well served by local buses and is just over one mile away from Romford Railway Station. Patients have access to on-site car parking.

The practice has a website: [www.rgmcdrsanomi.co.uk](http://www.rgmcdrsanomi.co.uk)

The practice is registered with the CQC to carry on the following regulated activities: Diagnostic and screening procedures; Family planning; Maternity and midwifery services; Surgical procedures; and Treatment of disease, disorder or injury.

The clinical team at the practice consists of two male GP partners each providing seven clinical sessions per week, one male salaried GP providing seven clinical sessions per week, two female practice nurses each working two days per week and one full-time female healthcare assistant. There is a full-time practice manager and a team of reception and administrative staff members.

The practice is open on Mondays, Wednesdays and Thursdays from 8.30am to 6.30pm and on Tuesdays and Fridays from 8.30am to 7.30pm. Appointments are available on Mondays, Wednesdays and Thursdays from 8.30am to 12.30pm and from 2.30pm to 6.30pm, and on Tuesdays and Fridays from 8.30am to 12.30pm and from 2.30pm to 7.30pm.

Patients can also be seen at a hub practice for a pre-booked appointment from 6.30pm to 10pm on weekdays and from 12 noon to 6pm on weekends and bank holidays.

Appointments include home visits and telephone consultations. Patients telephoning when the practice is closed are directed to the local out-of-hours service provider.

Information published by Public Health England rates the level of deprivation within the practice population group as four, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. In England, people living in the least deprived areas of the country live around 20 years longer in good health than people in the most deprived areas. National General Practice Profile describes the practice ethnicity as being 77.4% white, 7.3% Asian, 11.4% black, 3.2% mixed race, and 0.7% other ethnicities.