

AGL Care Ltd

Rose Belle

Inspection report

37 Cross Road
Witham
Essex
CM8 2NA

Tel: 01376512438

Date of inspection visit:
04 March 2021

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18 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Rose Belle provides care and support to people with a learning disability. Support is provided in an adapted house close to community amenities. The service can cater for up to seven people but at the time of the inspection there were five people living in the service.

There were systems in place to reduce the risk of infection from COVID 19. There were protocols in place for visitors which included temperature testing and sanitising before entering the service.

The service was visibly clean. The provider had increased cleaning in the service including high touch areas such as door handles and light switches. Some areas of the service needed repair which made cleaning more difficult. We were assured that there were plans in place to undertake these repairs as soon as this could be undertaken in a safe way.

People living in the service were monitored for the symptoms of COVID 19. Checks on temperature were undertaken daily to enable staff to quickly identify any changes in people's health.

The service was following government guidance on whole home testing for people and staff. This included rapid testing, weekly testing and monthly testing for people who used the service.

Suitable arrangements had been put in place during the outbreak of COVID19 to separate the environment for people who had tested positive and those who were not, to minimise the risk of transmission.

Regular audits were undertaken on the effectiveness of cleaning and infection control measures.

We signposted the provider to resources to develop their approach regarding the laundry and waste management and they subsequently confirmed that they had amended their processes in line with the government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is detailed in the findings below.

Inspected but not rated

Rose Belle

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Whilst the service had the procedures in place for visitors within the home, there was no hand sanitiser at the entrance and not all procedures were being followed.
- There were systems in place to promote safe hygiene practice however waste bins did not all have lids. Red bags were not available to ensure adequate separation of soiled laundry.

We have signposted the provider to resources to develop their approach.