

Action for Care Limited

Oaklands

Inspection report

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14 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oaklands is operated by Action for Care Limited and is located in Leeming Bar, North Yorkshire. The service provides residential care for people living with a learning disability and/or autism and is registered with CQC to provide support for a maximum of eight people. The location comprises of individual accommodation, communal lounge areas, open plan kitchen/diner and gardens. At the time of our inspection, the location had a registered manager in post.

We found the following examples of good practice.

- When residents could not participate in external activities due to COVID-19, staff found ways to bring events into the home. These included running music nights, a Mexican-themed party, a beach-themed party and hosting a fireworks display for residents.
- Staff were passionate about caring for their residents, and had taken precautionary steps to ensure they could continue to deliver care in the event of unexpected lockdowns or outbreaks. Managers described examples of where staff had prepared to stay overnight to care for residents in the event of a sudden lockdown, or where staff members had stayed in temporary accommodation between shifts to minimise the spread of infection during the peak of the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oaklands

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on Friday 14th January 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.