

Highgate Group Practice

Inspection report

44 North Hill
Highgate
London
N6 4QA
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services effective?

Good 

Are services well-led?

Good 

Overall summary

We carried out an inspection of this service following our annual review of the information available to us including information provided by the practice. Our review indicated that there may have been a significant change to the quality of care provided since the last inspection.

This inspection focused on the following key questions:

- Effective
- Well-led

Because of the assurance received from our review of information we carried forward the ratings for the following key questions:

- Safe
- Caring
- Responsive

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- Patients received effective care and treatment that met their needs.

- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Continue to work to improve uptake of its childhood immunisations programme for the benefit of this patient group.
- Continue to work to improve uptake of its cervical screening, and other cancer screening, programmes for the benefit of those patient groups.
- Continue to work to encourage patients with atrial fibrillation, whose recommended treatment includes anticoagulation therapy, to receive all recommended treatment.

We saw one area of outstanding Practice

- Since 2013 the practice had developed and run a course entitled “Thinking Medicine”. This offered sixth form students in state schools the opportunity to learn more about the options for pursuing a medical career. It also offered insights into the process of applying to medical school and some potential career paths available.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor and a second CQC inspector.

Background to Highgate Group Practice

Highgate Group Practice is located at 44 North Hill, Highgate, London N6 4QA. The surgery has good transport links and there is a pharmacy located nearby.

The provider registered with CQC in April 2013 to deliver the Regulated Activities of; Family planning; Diagnostic and screening procedures; Treatment of disease, disorder or injury; Surgical procedures; and Maternity and midwifery services.

Highgate Group Practice is situated within the NHS Haringey Clinical Commissioning Group (CCG) and provides services to approximately 16,000 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The clinical team at the practice includes three female and four male GP partners and four female salaried GPs. Between them the GPs provide 60.5 clinical sessions per

week (a whole time equivalent of 7.5 GPs). The clinical team is completed by an advanced nurse practitioner, two practice nurses, two female part-time Healthcare Assistants and three part-time pharmacists.

The non-clinical team consists of a managing partner, two secretaries, a counsellor, a care navigator, a patient services supervisor and nine patient services staff.

Information published by Public Health England, rates the level of deprivation within the practice population group as eight, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Nine per cent of children live in households affected by income deprivation compared to a local average of 29% and a national average of 20%. Thirteen percent of older people are affected by income deprivation compared to a local average of 34%, and the national average of 20%.