

Bupa Care Homes (BNH) Limited

Hutton Village Care Home

Inspection report

Hutton Village
Brentwood
Essex
CM13 1RX

Tel: 01277261929

Date of inspection visit:
26 August 2020

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04 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hutton Village Care Home is a nursing home which caters for up to 40 older people. Care is provided over two floors in a spacious building with large accessible gardens.

We found the following examples of good practice.

The registered manager was very proud of the team at the service and how all staff had pulled together throughout the pandemic to provide safe care to people.

We saw staff had been provided with all the PPE required in-line with government guidelines. Staff had received training in the correct use of PPE and were up to date with their infection control training.

Protocols had been put in place for staff to follow to keep people safe. This included easy to follow guidance on how to clean specific areas of the environment effectively and with the correct cleaning products. This meant all staff could take responsibility for good infection control practices.

The chef had implemented protocols in how food and drinks were provided to people to ensure this was done as safely as possible to protect people and kitchen staff.

When needed people were shielded from others to protect them from the risk of contracting coronavirus.

Staff supported people's well-being by arranging video calls to their relatives. The activities co-ordinator spent as much time as they could with people to keep their morale raised. Activities continued such as individual quizzes, nail painting and hairdressing to help people to feel good. The activities co-ordinator also produced videos to share with relatives.

The registered manager had implemented robust risk assessments and protocols to support people to have visits from family members. The protocols followed good practice guidance to allow visits to happen safely.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was providing effective infection control measures to keep people safe.

Inspected but not rated

Hutton Village Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 26 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.