

MGL Healthcare Limited

Mont Calm Residential Home

Inspection report

72-74 Bower Mount Road
Maidstone
Kent
ME16 8AT

Tel: 01622752117

Date of inspection visit:
08 December 2020

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12 January 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Mont Calm is a residential care home providing accommodation and personal care for up to 39 older people, many of whom are living with dementia. There were 25 people living at the service at the time of inspection.

We undertook this targeted inspection to check infection control and prevention measures in place at this service. The overall rating for the service has not changed following this targeted inspection and remains Good.

We found the following examples of good practice.

- Due to the outbreak of COVID-19 the service was closed to visitors in accordance with Government guidelines. Prior to this there were procedures in place to support safe visiting. This included the use of a heated outbuilding, risk assessments and provision of personal protective equipment to help protect people from infection.
- Isolation had been implemented effectively and people living in the service were monitored for symptoms of COVID-19. There was an up to date infection, prevention and control policy in place supported by COVID specific protocols. When we visited Mont Calm was clean and cleaning schedules had been completed.
- The service had an adequate supply of personal protective equipment to meet current and future demand. Staff were using this correctly and in accordance with current guidance and disposal was safe.
- Support had been provided by the GP and district nurses. Care plans had been updated and medication reviewed to ensure people were receiving the most appropriate care and treatment.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Mont Calm Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

The inspection took place on 8 December 2020 and was unannounced.

Is the service safe?

Our findings

The purpose of this inspection was to check infection control measures and practices. We will assess all of the key questions at the next comprehensive inspection of the service.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.