

Countrywide Care Homes (2) Limited

Field View

Inspection report

Hesleden Road
Blackhall
Hartlepool
Cleveland
TS27 4LH

Tel: 01915862284

Date of inspection visit:
08 September 2021

Date of publication:
13 October 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Field View residential home provides accommodation and personal care for up to 36 people in a single storey building. At the time of our inspection 22 people were living at the service, some of whom were living with dementia.

We found the following examples of good practice during our inspection:

- Systems were in place to prevent people, staff and visitors from catching and spreading infections.
- Staff supported people's emotional wellbeing. People and their relatives were supported to keep in contact using a range of technology. Visits were facilitated in a dedicated room with appropriate measures in place.
- The home was clean and hygienic. Additional cleaning of all areas and frequent touch surfaces was being carried out regularly.
- Staff had undertaken training in putting on and taking off PPE and other relevant training.
- The home was following national guidance for anyone moving in. Staff worked with people and their relatives to ensure they were aware of self-isolation procedures, where this was necessary.
- People were supported to understand the pandemic and the need for infection prevention and control (IPC) measures, such as staff wearing face masks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in our findings below.

Field View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place .

This inspection took place on 8 September 2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources regarding the storage of PPE to develop their approach.