

# KH Medical

## Inspection report

170 Sheffield Road  
Barnsley  
South Yorkshire  
S70 4NW  
Tel: 03451220809  
www.thekakotypractice.nhs.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

### Ratings

#### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Requires improvement 

Are services well-led?

Good 

# Overall summary

We carried out an inspection of this service following our annual review of the information available to us including information provided by the practice. Our review indicated that there may have been a change to the quality of care provided since the last inspection.

This inspection focused on the following key questions:

- Safe
- Effective
- Well led

We based our judgement of the quality of care at this service on a combination of:

- What we found when we inspected
- Information from our ongoing monitoring of data about services and
- Information from the provider, patients, the public and other organisations.

We have rated this practice as good overall but as requires improvement for the provision of effective services and for the population groups relating to working age people and families, children and young people. The ratings of good for the provision of a caring and responsive service have been carried forward from the previous inspection.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of person-centred care.

Whilst we found no breaches of regulations, the provider **should:**

- Carry out an infection prevention and control audit at the branch site.
- Consider undertaking further audit activity to improve patient care.
- Improve childhood immunisation and cervical screening uptakes.
- Take action to reduce hypnotic prescribing.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b> 
<b>People with long-term conditions</b>	<b>Good</b> 
<b>Families, children and young people</b>	<b>Requires improvement</b> 
<b>Working age people (including those recently retired and students)</b>	<b>Requires improvement</b> 
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b> 
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b> 

## Our inspection team

Our inspection team was led by a CQC lead inspector and the team included a GP specialist advisor.

## Background to KH Medical

KH Medical was established in 1974. The Kakoty practice is located at 170, Sheffield Road, Barnsley and has good transport links and there is a pharmacy located nearby. There is a branch surgery at Worsborough Health Centre.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury. These are delivered from both sites.

KH Medical is situated within the Barnsley Clinical Commissioning Group (CCG) and provides services to 6,547 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a partnership of two male GPs and their wives. The practice employs a male salaried GP and two

female locum GPs in addition to two practice nurses, two health care assistants, a clinical pharmacist and support technician and several reception/ administration staff. The practice is part of the Central Locality Primary Care Network.

The practice catchment area is classed as within the group of the second most deprived areas in England. The age profile of the practice population shows a higher rate of females up to nine years old and between 25 years old to 35 years old and a higher rate of males age 25 years old to 40 years old compared to other GP practices in the Barnsley CCG area. The practice population has a high unemployment rate of 22.4% and 27% of patients registered with the practice do not have English as their first language. Male life expectancy is 76 years compared to the national average of 79 years. Female life expectancy is 81 years compared to the national average of 83 years.